

DV-alert

Domestic and Family Violence Response Training

DV-alert Course Prospectus 2026





Empowered to act.

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Acknowledgement of Country

DV-alert would like to acknowledge all Aboriginal and Torres Strait Islander Traditional Owners and Custodians of Country and pay respect to Elders, both past and present, and extend our respect to all Aboriginal and Torres Strait Islander people.

Acknowledgement of Domestic and Family Violence

We stand with all people impacted by family, domestic, and sexual violence.

We honour the courage and strength of victims, survivors, families, communities, and honour the lives lost.

Together, we work daily to end violence against women and children.



About us

Since 2007, DV-alert has been working to build the knowledge and capability of frontline workers to reduce and prevent domestic and family violence.

DV-alert is a nationally recognised training program with training and assessment delivered by Lifeline Australia and approved third parties on behalf of Lifeline Australia (RTO 88036). The program is funded by the Australian Government Department of Social Services as a key initiative under the National Plan to End Violence against Women and Children 2022-2032.

DV-alert is led by experienced trainers dedicated to ending violence against women and children. Our workshops provide a safe space for frontline workers to learn, connect and be empowered to recognise and respond confidently to those in crisis.

You'll learn how to:



RECOGNISE the signs of domestic and family violence



RESPOND confidently with appropriate care



REFER women and their children to appropriate support services

Who is the training for?

Health, allied health and community sector frontline workers are most likely to come into contact with people at risk of, or experiencing family, domestic and sexual violence, and have a crucial role to provide appropriate support.

It is therefore of vital importance that frontline workers are aware of the signs of violence and abuse and are sensitive to the need for appropriate responses when victim-survivors make disclosures about their circumstances.

DV-alert supports all frontline workers by enabling them to recognise signs of family, domestic and sexual violence, respond appropriately with care, and refer people in family, domestic and sexual violence situations to the best possible service.

DV-alert at a glance



17

years of training history since DV-alert was established in 2007



62,468

people in total undertook DV-alert training from 2011



43,447

frontline workers have been trained since 2011



3,818

face to face and virtual workshops were delivered since 2011



5,427

frontline workers completed eLearning courses since 2011



87%

of participants indicated improved knowledge and confidence to identify and refer those experiencing domestic or family violence to support services

Our courses

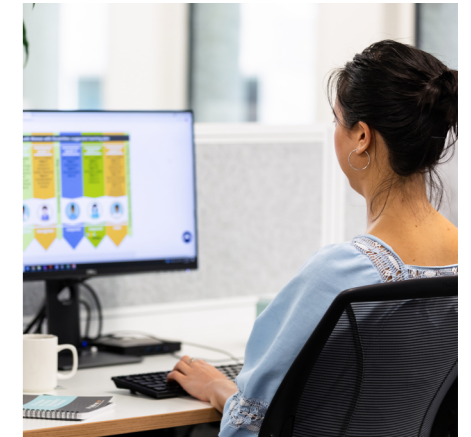
DV-alert has flexible learning options to support frontline workers who encounter people who are experiencing, or at risk of, domestic and family violence. To obtain the nationally recognised unit of competency CHCDFV001 Recognise and respond appropriately to domestic and family violence, there is a DV-alert learning pathway to suit you, with the following course options available:



DV-alert Assessment Pathway



DV-alert First Nations (RA3-5)



DV-alert eLearning General or Women with Disability Courses

DV-alert workshops are delivered by Lifeline and held across all states and territories in Australia.



*Number of workshops delivered by each state in FY24.

DV-alert Assessment Pathway

There are 3 components to the DV-alert Assessment pathway.



DV-alert 2-day Foundations Workshop

The Foundations workshop is for frontline workers to learn how to Recognise the signs of domestic and family violence, Respond appropriately, and Refer to support services. It covers the nature and scope, patterns and impacts of domestic and family violence, what to consider for diverse groups, communication skills, referral pathways and more.

or

DV-alert 2-day First Nations Foundations Workshop

This workshop is for frontline workers to learn how to Recognise the signs of family and domestic violence, Respond appropriately, and Refer to support services relevant to Aboriginal and Torres Strait Islander communities.

PLUS DV-alert eLearning Foundations

The eLearning Foundations course supplements the content in the 2-day workshops. It can be completed before or after attending the 2-day workshops and offers the opportunity for more in-depth study via self-paced online learning.

PLUS DV-alert 1-Day Focused Workshop

The workshops build on the DV-alert foundational learning to develop your knowledge of the complexities and nuances of domestic and family violence within different contexts.

There are currently five 1-Day Focused Workshops provided by DV-alert:

- Engaging with Interpreters
- First Nations
- Multicultural
- Men who use Violence
- Women with Disability
- Gendered Violence in Diverse Communities

Assessments

Once each of the above components has been completed, you can enrol in the Assessments.

There are two assessments in the DV-alert program.

1

Course structure

- Training room-based presentations.
- Foundations Learner Workbook reading and tasks.
- Small and large group contextualized activities & discussions.
- Client case studies/ scenarios group-work.
- Videos.
- Self-care and reflection activities.



Duration

You have two years to complete all components in the DV-alert Assessment Pathway.



Eligibility

- Frontline workers
- 18 years +
- Live in Australia and have Australian or New Zealand citizenship, permanent residency or hold a visa with no study limitations.



Fees

Training is fully funded by Australian Government Department of Social Services, **offered at no cost** to frontline workers.



Support & Financial Assistance

The DV-alert Student Support team are available if you have issues with training, assessment or anything else that may be causing you concern. Contact DV-alert via training.dvalert@lifeline.org.au.

Financial assistance is available to help with travel reimbursement and staff backfill for those who attend 2-Day Foundations Workshop or 1-day focused workshops.

For more details: dvalert.org.au/support-resources/travel-reimbursement



Location & Schedule

Workshops held in locations across Australia including metropolitan, regional and remote areas. Workshops are delivered via our network of Lifeline Centres across Australia. See DV-alert Enrolment Listings for more information including how to choose a workshop near you or enrol: dvalert.org.au/enrolment-listings

A small number of DV-alert 1-Day Focused Workshop are delivered online, more information is provided via the Enrolment Listings link: dvalert.org.au/enrolment-listings

The eLearning Foundations is delivered online via the Student Online Platform.



How will I be assessed?

There are two assessments in the DV-alert Face to Face pathway.

- Assessment 1 Knowledge Questions
- Assessment 2 is a skills demonstration in the form of three frontline worker and client conversations.

Assessments are completed via the DV-alert online student platform and Teams or Zoom.

Successful completion of the assessments will achieve a **nationally recognised Statement of Attainment for the unit of competency CHCDFV001 Recognise and respond appropriately to domestic and family violence.**



Effort & Commitment

You will need to complete all three components to be able to enrol in assessments. Each workshop provides you with a Learner Workbook that will provide an invaluable resource to assist you to complete assessments and apply your learning in the workplace.



Trainers & Assessors

All DV-alert trainers and assessors adhere with the mandatory credential requirements set out in 2025 Standards for Registered Training Organisations (RTOs). Each DV-alert First Nations workshop is delivered by a First Nations Training Partner with a DV-alert trainer.



Outcomes

After completing the workshops (led by DV-alert trainers and subject matter experts) and the eLearning Foundations component, you will be equipped with the knowledge and skills to:

- Identify and respond to the needs of clients who may be experiencing domestic and family violence
- Respond appropriately with immediate interventions, supporting the needs of clients
- Refer clients to appropriate services and support.



DV-alert First Nations (RA3-5)

In recognition of the disadvantage rural and remote learners have in terms of accessibility to the internet, resources and on the ground support, we offer our DV-alert 2-Day First Nations RA3-5 course as an accredited workshop leading to a Statement of Attainment, after successful completion of the assessments, within the 2-day workshop in rural and remote areas RA3, RA4 and RA5.

Course Structure

- Training room-based presentations.
- Learner Workbook reading and tasks.
- Workshop small and large group work, contextualised activities & discussions.
- Client case studies/scenarios group-work.
- Videos.
- Self-care and reflection activities.

Duration

2 days.

Location & Schedule

Workshops are held in appropriate community venues in:

- Outer Regional Australia RA3
- Remote Australia RA4
- Very Remote Australia RA5

Eligibility

- Frontline workers
- 18 years +
- living and working in RA3, RA4 and RA5 zones throughout Australia. Check your zone classification according to The Australian Statistical Geography Standard (ASGS) Remoteness Structure: health.gov.au/resources/apps-and-tools/health-workforce-locator/app

Effort & Commitment

DV-alert provides you with a Learner Workbook that is an invaluable resource to assist you to complete assessments and apply your learning in the workplace.

Fees

Training is fully funded by Australian Government Department of Social Services, **offered at no cost** to frontline workers.

Support & Financial Assistance

The DV-alert Student Support team are available if you have issues with training, assessment or anything else that may be causing you concern. Contact DV-alert via training.dvalert@lifeline.org.au.

Financial assistance is available to help with travel reimbursement and staff backfill for those who attend 2-Day Foundations Workshop or 1-day focused workshops.

For more details: dvalert.org.au/support-resources/travel-reimbursement

Trainers & Assessors

All DV-alert trainers and assessors adhere with the mandatory credential requirements set out in 2025 Standards for Registered Training Organisations (RTOs). Each DV-alert First Nations workshop is delivered by a First Nations Training Partner subject matter expert with a DV-alert trainer.

How will I be assessed?

There are three (3) assessments required for the DV-alert First Nations RA3-5 training. Learners demonstrate responding to three different clients in the context of a frontline work situation:

- Assessment 1 Knowledge Questions
- Assessment 2 & 3 Small group activity.

Assessment 2 and 3 are completed with a DV-alert trainer/assessor face-to-face.

Successful completion of the assessments will achieve a **nationally recognised Statement of Attainment for the unit of competency CHCDFV001 Recognise and respond appropriately to domestic and family violence.**

Outcomes

Frontline workers who successfully complete this nationally recognised training will be able to apply their knowledge and skills to identify and respond to the needs of First Nations clients who may be experiencing or be at risk of family, domestic and sexual violence.

This includes the capacity to support and respond to such situations within sectors such as health, allied health, education, childcare and community services.





DV-alert eLearning General or Women with Disability courses

Choose one of the DV-alert eLearning courses, to:

- access high-quality content developed by experts in domestic and family violence
- complete the course at your own pace within a 9-week period, with student support available throughout the journey
- build knowledge and skills to become a confident first responder to domestic and family violence
- contribute to the Federal Government's mission towards ending violence against women and children within one generation.

The eLearning Women with Disability covers the same content as our eLearning General course with an additional focus on women with disability, and you'll receive the same unit of competency.

Location & Schedule

Online.

Enrol anytime in either the eLearning General or Women with Disability self-paced courses.

Trainers & Assessors

All DV-alert trainers and assessors satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements.

Support

The DV-alert Student Support team are available if you have problems with training or anything else that may be causing you concern.

Language, Literacy and Learning support is available, alongside twice weekly drop-in tutorials and individual support sessions.

Contact DV-alert via training.dvalert@lifeline.org.au.

How will I be assessed?

During your DV-alert training, Assessment 1 is completed in stages through your eLearning **General** or **Women with Disability** course.

Assessment 2 is completed via a skills demonstration in the form of three frontline worker and client conversations, held online via Teams or Zoom.

Successful completion of the assessments will achieve a **nationally recognised Statement of Attainment for the unit of competency CHCDFV001 Recognise and respond appropriately to domestic and family violence.**

Duration

9 weeks.

Course Structure

The DV-alert eLearning General or Women with Disability courses are divided into three sections that support frontline workers to:

- Recognise - Topics 1 to 7
- Respond - Topics 8 to 11
- Refer - Topics 12 and 13

Fees

Training is fully funded by Australian Government Department of Social Services, offered at no cost to frontline workers.

Eligibility

- Frontline workers
- 18 years +
- Live in Australia and have Australian or New Zealand citizenship, permanent residency or hold a visa with no study limitations.

Effort & Commitment

The DV-alert Program promotes and encourages reflective practice which involves being able to identify how our own values, beliefs and experiences of family, domestic and sexual violence can impact upon our work/professional practice. You can monitor your progress on the course progress bar on the Student Portal.

Outcomes

DV-alert's 9-week eLearning courses provide frontline workers with nationally accredited training to confidently Recognise, Respond, and Refer individuals experiencing domestic and family violence. Learners gain valuable skills that enhance their ability to support vulnerable individuals and contribute to safer communities.

The flexible, self-paced format allows you to balance study with work commitments while receiving expert guidance from assessors. Completing the course builds confidence in handling sensitive situations and strengthens professional capability, equipping you with practical tools you can apply in your roles to make a meaningful difference.

Learn more



www.dvalert.org.au

GET CONNECTED

✉ training.dvalert@lifeline.org.au

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RTO@lifeline.org.au.

For information and support on domestic and family violence:

1800RESPECT
NATIONAL DOMESTIC FAMILY AND
SEXUAL VIOLENCE COUNSELLING SERVICE

1800RESPECT is a free 24-hour national domestic and family violence and sexual assault counselling service for people who have experienced violence, and for workers supporting them.

Website: www.1800respect.org.au
Phone: 1800 737 732

 Lifeline

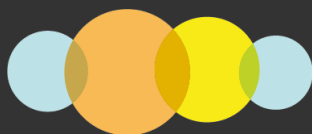
Lifeline 24/7 Crisis Support is a national charity providing all Australians experiencing emotional distress with access to 24 hour crisis support and suicide prevention services. We exist so that no person in Australia has to face their darkest moments alone.

Website: www.lifeline.org.au
Phone: 13 11 14

13 YARN

13YARN is the first national crisis support line for mob who are feeling overwhelmed or having difficulty coping, offering a confidential one-on-one yarning opportunity with a Lifeline-trained Aboriginal & Torres Strait Islander Crisis Supporter who can provide crisis support 24 hours a day, 7 days a week.

Website: www.13yarn.org.au
Phone: 13 92 76



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